

SCADA SUPPORT SERVICES (S3)

The Efficient Solution

Nor-Cal Controls' SCADA Support Services (S3) program provides on-going SCADA system support that allows end users to utilize Nor-Cal Controls' services and experience with a more proactive approach. Your systems will have the support they need to perform efficiently on a consistent basis.

S3 Agreement

Every SCADA system Nor-Cal Controls integrates includes two years of support, with the option to extend services every two years thereafter. Customize the level of support, tailored to your specific needs.

SCADA Support

SCADA system network, alarm and device troubleshooting support (software level) for any devices connected to the local SCADA system.

This includes (but not limited to) the following site devices: Firewall(s), network switches, inverters, BMS (if applicable, for energy storage projects), MV transformers, trackers, substation IEDs, weather stations and metering.

Available upon customer request and owner approval: HMI and SCADA point list modifications, logic modifications, control tuning enhancements, and project recovery/restore.

Let the SCADA experts support your company's long-term vision and growth.

