

**SCADA SUPPORT SERVICES (S3)** 

## **The Efficient Solution**

Nor-Cal Controls' SCADA Support Services (S3) program provides on-going SCADA system support that allows end users to utilize Nor-Cal Controls' services and experience with a more proactive approach. Your systems will have the support they need to perform efficiently on a consistent basis.

## **S3 Agreement**

Every SCADA system Nor-Cal Controls integrates includes two years of support, with the option to extend services every two years thereafter. Customize the level of support, tailored to your specific needs.

## **SCADA Support**

SCADA system network, alarm and device troubleshooting support (software level) for any devices connected to the local SCADA system.

This includes (but not limited to) the following site devices: Firewall(s), network switches, inverters, BMS (if applicable, for energy storage projects), MV transformers, trackers, substation IEDs, weather stations and metering.

Available upon customer request and owner approval: HMI and SCADA point list modifications, logic modifications, control tuning enhancements, and project recovery/restore.

## Let the SCADA experts support your company's long-term vision and growth.

